

## Welcome to PayQuicker!

By this time, you have probably received several automated e-mails from a website called "payquicker.com" letting you know you had payment waiting for you from "Comperemedia." I can assure you that this is, in fact, legitimate, and that PayQuicker.com is our (Comperemedia's) current provider for all of the panel's payments.

Below is additional information that should hopefully answer some commonly asked questions. As always, please let me know if you have any additional questions, or need any assistance in setting up an account. You may also contact PayQuicker for assistance in setting up an account at [support@payquicker.com](mailto:support@payquicker.com).

Thank you!

Maya Brueggemann  
Producer Insight Panel  
Business Intelligence Panel

## What is PayQuicker?

PayQuicker is the Panel's online direct deposit provider that is being used to process your monthly payments and any one-off payments that you may earn.

## How do I set up an account?

To use PayQuicker, simply go to [www.PayQuicker.com](http://www.PayQuicker.com) (once you have received the invite e-mail upon your first payment), and sign up for an account using the e-mail address our panel has on file for you. If you think the e-mail we have on file may be outdated or incorrect, please reach out to us so we can update it in our system.

From there, you enter in information to verify your identity and finalize your account. After that, you can just log into PayQuicker using the account information you just set up.

## Why do I have to provide sensitive information to get a PayQuicker account?

Directly from PayQuicker's website: "Every United States based PayQuicker account is an actual FDIC insured bank account provided by our issuing bank. All of the required information is used to cross reference your identity against the public record provided by the United States government as a method of compliance validation. Information of this nature is a requirement for financial account requests and transaction limit allowances. The due diligence, and real-time compliance check are done as a security mechanism to ensure a stable system as well as for your protection as an account holder. Our regulation helps the government fight the funding of terrorism and money laundering activities.

PayQuicker LLC adheres to all of the applicable compliance rules, regulations and laws. We collect and maintain any and all information that is required for financial institutions to verify the identities of each person and/or account holder who desires to activate a PayQuicker account.

In short, we require the same information that you would be required to provide if you were to walk down the street into a bank and open an account."

## **Can I still get paper checks?**

As we have transferred all panelists to the PayQuicker payment method, the option for paper checks on a permanent basis from our company is no longer available. You can, however, have PayQuicker cut you a check through the website, at a fee (Details below.) Regardless, to continue getting paid for panel activity, you will need to sign up for a free PayQuicker account.

## **Can you transfer the payments directly to my checking savings account without PayQuicker, or to a PayPal account?**

At this time, the only method for panelist payments is through PayQuicker.com.

## **Ok, so I have a PayQuicker account, and I have money in it. How do I transfer it to a bank?**

To do a transfer to your personal bank account, please follow these steps:

- log into [www.payquicker.com](http://www.payquicker.com)
- hover over 'settings'
- click 'manage banks'
- click 'add an external bank'
- enter your bank information accordingly, following the prompts.
- If you are confused about what is being asked for, hover over where it says 'what's this' in blue for a brief explanation

Once you've added your external bank:

- hover over 'transfer money'
- click 'to a bank'
- click 'select' next to your bank information
- enter the amount you wish to transfer
- click process
- enter your 4-digit security PIN to verify the transaction

This transaction will process in 1-3 business days.

## **I signed up for an account, but don't see my payments in there.**

Most likely, when you signed up, you used a different e-mail address than the one we have on file. Please contact Maya Brueggemann to insure you have an updated address. After that, we can resend the payment to your current e-mail address.

## **I don't feel comfortable putting in my banking information. Are there other payment options in PayQuicker besides direct deposit?**

Besides a direct transfer to a checking/savings account, you can also choose to have the payments transferred to a Prepaid VISA debit card, or have PayQuicker themselves cut and send you a paper check. Please note that there are fees associated with those other options that the Panel does not assume, and will be taken out of your PayQuicker account. I would suggest direct depositing into a banking account, as Mintel takes care of the usual \$.50 fee and you will pay nothing.

**I'm missing a payment. Who do I talk to?**

If you feel that you are owed a payment from the panel you participate in, please contact Maya Brueggemann at [mbrueggemann@mintel.com](mailto:mbrueggemann@mintel.com). Do not contact PayQuicker for any panel payment inquiries. Since they do not actually provide the money for your monthly work, they will not be able to assist you.

**I forgot my log in information. The website's not working. Help!**

For any technical issues with PayQuicker such as this, please contact them directly at [support@payquicker.com](mailto:support@payquicker.com).